

PARTNER COMMUNITY

Launching June 2018



Partner Community is an online tool linked to the new FACS case management system 'ChildStory'

Information will be exchanged through this platform with NGO partners to collaborate and share key information about children and families that need our support

Speed & Response

When FACS makes a change to case information, you'll see it immediately

Provides real-time information about a child's referral status or requested placement

Transparency & Collaboration

Supports FACS and partners to work in solidarity to achieve meaningful change for families and children

Facilitates closure and transfer of cases without the need for paperwork and e-mails



Timely & Accurate Information

Partners and FACS can see and work from the same system source of info

Connects the child, their placement and financials for accurate payments

Allows partners to provide information more easily

Time Saving

Replaces multiple existing systems, documents and spreadsheets

Assists with timely payments and service cost verification in one place

No need to re-submit information previously put in the system

What happens next?



March 2018



FINAL PLANNING

How we can prepare

April 2018



KNOWLEDGE

What is changing?

From May 2018



LEARNING

How we work together